

## WHAT IS MONROVIA TRANSIT?

Monrovia Transit is a public transportation service that doesn't follow fixed routes or schedules. Similar to an airport shuttle van, you'll share a ride with other passengers and make a few stops before reaching your destination of choice.

Give us a call at (626) 358-3538 to make a reservation for same day service or trips up to one week in advance.

## WHO CAN USE MONROVIA TRANSIT?

Almost anyone can. Monrovia Transit is available to all residents and visitors within the service area.

The only exceptions to ridership eligibility are:

- City policy doesn't allow school aged children to use Monrovia Transit during the school year on weekdays between the hours of 7:00 a.m. to 4:00 p.m.
- Children under the age of 12 must be accompanied by a parent or guardian.

## HOW DO I SCHEDULE A TRIP?

That's easy to do. Give us a call at (626) 358-3538 and provide the call taker with the following information:

- Your name and telephone number
- Your pick up location
- Your drop off time and location
- Your return trip time and location
- Any special needs you have (e.g., you're accompanied by an aide, or you're in a wheelchair)

## Hours of Service

Monday - Friday  
7:00 a.m. to 10:00 p.m.  
Saturday - Sunday  
8:30 a.m. to 6:00 p.m.

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Monrovia Transit is closed on the following holidays:  
New Year's Day, Easter,  
Memorial Day, July 4<sup>th</sup>, Labor Day,  
Thanksgiving, and Christmas

## Fare Information

Regular (Ages 2+)	\$1.00
Senior Citizen (62+)	\$0.75
Disabled	\$0.75
Passenger's Aide	Free
Children Under 2	Free

## WHAT IS THE RESPONSE TIME?

During non-peak hours, we can typically pick you up within 30 to 45 minutes. However, during peak hours it'll usually take us longer to fit you in. As a result, we recommend that you give us a call at least two (2) hours prior to your desired pick up or drop off time since we want to get you where you want to go at a time that works best for you.

## VEHICLE FLEET

We operate a fleet of nine (9) vehicles of various sizes. Each is clearly marked with the Monrovia Transit logo and features an ADA-approved wheelchair lift.

## TIPS FOR USING MONROVIA TRANSIT

- **Call ahead of time.** You can book a trip up to one week in advance.
- **Book your return trip when you schedule the initial trip.** If your plans change, just give us a call to adjust the reservation.
- **Understand our pick up window.** We'll pick you up no earlier than five (5) minutes before or no later than ten (10) minutes after the time we promised you. If we don't, your ride is free.
- **Use our standing reservation service.** If you go somewhere regularly, whether it is everyday or just once a week, make a standing reservation with us. It'll save you the hassle of having to call to book the same trip each week.

## CANCELLATIONS AND NO SHOWS

Please be considerate of other passengers and give us a call to cancel if your plans change.

## PASSENGER'S RESPONSIBILITIES

- Be ready for pick up during the guaranteed pick up window of time.
- Be courteous to other passengers while on the vehicle.
- Ask about our carry on limits before you bring items, such as shopping or laundry bags, on board with you.
- Remain seated while the Monrovia Transit vehicle is in motion.

## SERVICE AREA

Monrovia Transit's service area includes the following:

- Cities of: Monrovia and Bradbury
- L.A. County unincorporated areas south of Monrovia
- Target (transfer to Duarte Transit)
- Physician offices and select medical locations within a three (3) mile radius of Monrovia's city limits:
  - ✚ Methodist Hospital
  - ✚ Medical offices on Duarte Road in Arcadia
  - ✚ Santa Teresita in Duarte
  - ✚ City of Hope

### *Special Notes About Medical Trips:*

- We require 24-hour notice for out of town medical trips. One-day notice is also required to adjust the time of a scheduled trip; however, give us a call anyway and we'll do our best to fit you in.
- Monrovia Transit does not provide service for out of town dental appointments.



For additional information, call **(626) 358-3538** or find us on the City's website: [www.cityofmonrovia.org](http://www.cityofmonrovia.org)



## TRANSPORTATION RESOURCES

A number of additional transit resources are available to residents and visitors in Monrovia Transit's service area:

**Foothill Transit** (1-800-743-3463)

Website: [foothilltransit.org](http://foothilltransit.org)

Offers local bus services throughout the San Gabriel and Pomona Valleys.

**Metro** (1-323-466-3876)

Website: [metro.net](http://metro.net)

Offers bus and rail services throughout Los Angeles County.

**Access Paratransit** (1-800-883-1295)

Website: [asila.org](http://asila.org)

Offers curb to curb service for disabled passengers in Los Angeles County.

**Call 511 and Go511.com** (511)

Website: [go511.com](http://go511.com)

A free service offering real time traffic speeds and alerts, assistance with planning bus or train trips, and carpool or vanpool rideshare matching.

**CommuteSmart.info**

Website: [commutesmart.info](http://commutesmart.info)

A free service that provides rideshare and vanpool matching for Southern Californians.

**Google Transit**

Website: [google.com/transit](http://google.com/transit)

A free service that helps passengers plan trips using public transportation.

## MONROVIA TRANSIT USER'S GUIDE



For Information and Reservations,  
Call:

**(626) 358-3538**

*Moving Monrovia Since 1983*